

Participation Opportunities

Tick your areas of interest:

	Volunteering <i>(Provide regular assistance within various areas of CMH healthcare including Aged Care, Community Health)</i>
	Policies / Procedures <i>(Review and provide advice on selected Policies)</i>
	Quality of Care Report working party <i>(Participate in design and content of the CMH Quality report to the community)</i>
	Review/Development of brochures <i>(Provide advice on design and content of selected consumer information resources)</i>
	Environment Design. <i>(Provide input into facility design on selected projects)</i>
	Consumer Forums: <i>(Attend regular forums to provide feedback in a group setting)</i>
	Other: <i>(Are you able to help in other ways that are not listed above?)</i>

It's your opportunity to have your say about your Healthcare facility. Indicate the area/s you would like to participate in and return the form to CMH. If you would like further information feel free to contact Mary-Anne Betson on 55 542555.



**CASTERTON MEMORIAL
HOSPITAL**

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CASTERTON MEMORIAL HOSPITAL



*A FULLY ACCREDITED
HEALTHCARE FACILITY*

*CONSUMER
AND
CARER
PARTICIPATION*



TEL: (03)5554 2555

What is Consumer and Carer participation?

CMH would like to include consumers, carers and the community during policy development, planning and in individual care and treatment decisions.

Participation is having your say. It is about voicing your beliefs and your opinion.

Participation occurs when consumers, carers and the community are meaningfully involved in decision making.

Opportunities for participation with CMH are available throughout our organisation.

Why Participate?

There is evidence that consumers and carers have better health outcomes when they participate. There is also evidence to support an improvement in quality of the care provided.



How do I participate?

There are a number of ways to participate. The best way to become involved is to return this completed brochure or to speak with the Manger of Nursing Services.

Some examples of participation activities include:

- Providing feedback to CMH on services, Health Department, other government policies or proposed changes to laws/regulations
- Forums & education sessions

Consumers and carers who choose to participate will be provided with information regarding how to do this.

There is no cost involved and all activities are obligation free. We will contact you following receipt of your interest.

Register my interest in Participation

Please return this section with your area of interest selected in the table on the next page, to either our reception staff or via post marked attention: Manager Nursing Services.

Name: _____

Address: _____

Phone: _____

Email: _____

Please contact me by (*circle best*): phone / email / post

I am/was a Consumer/Carer

Areas of healthcare I am in- terested in include:

Acute

Aged Care

Community Health

Health Promotion

Other / Comment:

Please turn over