

Who will you expect to see carrying out this service.

The CMH Maintenance Department are responsible for providing the property maintenance service to you.

The service provides for;

- ◆ Basic lawn mowing and whippersnipping of edges (1 hour per 3-5 weeks).
- ◆ Lawn clippings (at customer's discretion) if left on property to be placed in pile where directed or if taken to tip customer is invoiced by Shire.
- ◆ Installation of rails etc. as recommended by an occupational therapist.
- ◆ Minor Works as directed by the Shire.



Casterton Memorial Hospital acknowledges the support of the Victorian Government.



Casterton Memorial Hospital

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*M/Brochures/HospWide/GSC Maintenance -
Updated March 2018 Review March 2019*



Casterton
Memorial Hospital

Property Maintenance Service



Casterton Memorial Hospital

Tel: 03 555 42 555

Email: mail.cmh@cmh.org.au

Property Maintenance Service

Introduction:

Casterton Memorial Hospital currently provides your Home Maintenance Service on behalf of the Glenelg Shire.

About the Service:

Home & Community Care

This service is provided to assist people to maintain their own homes and to continue to live independently.

Referral:

Family and other service providers can refer people or people can refer themselves.

Assessment:

Service delivery is subject to an assessment carried out in the clients home. Glenelg Shire Council Aged Services is the assessment agency.

Who do you contact?

While the Casterton Memorial Hospital is the current contractor for the Glenelg Shire Property Maintenance Service, any queries should be directed to the Glenelg Shire Home Support Officer in Portland.

Your local Shire Customer Service Centre is:

Casterton

Ph: 03 555 42 444

or

Home Support Officer:

Ph: 03 552 22 204

or

Your Glenelg Shire Council is:

Portland

Ph: 1 300 453 635

Fax: 03 5522 2290

Glenelg Shire Council

Cliff Street

Portland Vic 3305

The Service:

Management and Staff at Casterton Memorial Hospital are dedicated to providing the Property Maintenance Service to you.

- This service is provided to approx. 90 clients covering the townships of Casterton, Sandford, Merino, Digby & Dartmoor. A number of rural properties are also serviced.
- Additional lawn mowing is offered during the Spring period, this is determined by the Shire annually.
- Lawn clippings to be disposed of at the Shire landfill incur a charge which is invoiced on your account by the Shire.
- The CMH Property Maintenance Service Team look forward to servicing you as a client and assure you of our best efforts in providing a quality service.
- Minor home maintenance repairs are carried out on official shire orders.



Maintenance Staff at CMH mow lawns on a 3 to 5 week cycle.