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GLENELG HOUSE AGED CARE RECEIVES FIRST CLASS QUALITY REPORT CARD

Casterton Memorial Hospital is delighted to advise that Glenelg House achieved outstanding results in a recent accreditation audit and remains fully accredited until December 2025.

The Aged Care Quality and Safety Commission (ACQSC) conducted an unannounced and thorough accreditation and audit process which measured our performance against the eight quality standards including consumer participation. All quality standards were successfully met with no recommendations for improvement.

“This excellent result demonstrates our ongoing commitment to providing safe and high-quality care to our aged care residents,” says Chief Executive Officer, Owen Stephens.

“I would like to thank and recognise our wonderful staff for their dedication and commitment to excellence in care and acknowledge the staff, residents and their families who assisted the assessors during the accreditation process,” said Mr Stephens.

Assessors praised the entire team for their effort and involvement, noting not only the care of the residents but also commented that the service was clean, well maintained and comfortable.

Glenelg House strives to provide the highest level of care and safety and continues to monitor and evaluate for continuous improvement and safety.

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