

# Accessing Your Telehealth Appointment

1



Open the internet browser that works best for you:



Google Chrome or



Safari on your device

2

Copy the personalised sms or email link from your specialist, (similar to the example below) and type or paste it into the search bar.

<https://videocall.direct/examplelinkonly>

3

Click on Start a Video Call

START A VIDEO CALL

4

Enter your name and telephone number.

Click Continue here.....

..... and again on the next page.

Patient/Client Name (the person this call is about)

First Name\*  Last Name

Phone Number

\*required fields

By clicking "Continue", you accept the [Terms of Use](#) and [Privacy Policy](#) and acknowledge that Healthdirect uses cookies in accordance with its [Cookie Policy](#)

**CONTINUE**

By using this service you agree to the [Coviu Terms of Service](#) and [Privacy Policy](#). Powered by Coviu.

5

✓ You are now waiting to be seen

Now playing  
Fading Distance - Gemafreie Lounge Musik...



Playlist

LEAVE THE WAITING AREA

By using this service you agree to the [Coviu Terms of Service](#) and [Privacy Policy](#). Powered by Coviu.

When you hear music playing and see this screen, you have successfully entered the waiting room.

Your specialist will join you shortly.

**For further assistance,  
please contact Barwon  
South West Telehealth  
on (03) 4215 1230**

**Barwon South West**  
**Virtual Care**  
*Access to care anywhere*

